

EmVista Report Viewer

EmVista Report Viewer is a Microsoft Windows desktop application that runs reports against the EmVista Database. EmVista Report Viewer employs a one-page GUI with a Selection Pane listing available reports arranged in a tree and a Control Pane for inputting control parameters. EmVista Report Viewer displays the resultant report, which can be printed. As with EmVista Maintenance Station, there are two classes of user: both can run reports but only administrators can delete them. EmVista Report Viewer ships with a set of standard reports that summarize and detail phone test statistics, unanswered calls, phone options, equipment status, user events, and other configuration and performance data drawn from the EmVista Database. The operator can specify data screening parameters to show results for any segment of the Phones tree, from folders down to individual phones or gateways. A report with facilities for playing back and archiving call recordings is available as an option.

Features

- Easy to master Microsoft Windows Explorer-like user interface
- Shows current system status updated in real time
- Shows call activity screened by timeframe and user or user group
- Provides summaries and details of testing results
- Lists unanswered calls
- (Optional) Lists all recordings screened by timeframe with controls to play back or archive

Specifications

Operating System: Windows 7 or Windows 10 Professional Edition

Illustration

