



# EmVista Software Editions

FEATURES	ESSENTIAL	EXTENDED	ENTERPRISE
Cutsheet (PDF)	<a href="#">Click for Cutsheet</a>	<a href="#">Click for Cutsheet</a>	<a href="#">Click for Cutsheet</a>
Number of Endpoints	< 75	< 300	Unlimited Endpoints
Environment	Emergency / Security environment with low call volume	Emergency / Security / Information environment with potentially significant call volume	Multiple use case communications environment requiring custom features and advanced engineering design and installation support
Solution Type	COTS	COTS	Customized
Support Requirements	Local IT support not required	Supported by local IT	Supported by local IT
Operation	Typically run by a single attendant	Typically multiple agents	Typically multiple agents
Attendant Interface	Master Station; optionally one or more Satellite Stations	Multiple Agent Stations and/or Satellite Stations	Multiple Agent Stations and/or Satellite Stations
Emcom Endpoints	✓	✓	✓
Call Management	✓	✓	✓
Emcom Video	✓	✓	✓
Endpoint Programming	✓	✓	✓
Fault Detection	✓	✓	✓
Recording	✓	✓	✓
Audio File Export	✓	✓	✓
PSTN Access*	✓	✓	✓
Emcom-approved Endpoints		✓	✓
Endpoint Diagnostics		✓	✓
Analog Phone Access*		✓	✓
Problem Alert Communications Transport (PACT)		✓	✓
Reports		✓	✓
Master/Backup Redundancy		✓	✓
Third-Party Video (standard)**		✓	✓
Third-Party Video (customized)			✓
Full Database Redundancy***			✓
Other Endpoints			✓
Custom Interfaces			✓
Emcom Engineering Services			✓
Emcom Project Services			✓

\* requires Emcom-approved gateway

\*\* Genetec

\*\*\* requires Microsoft SQL Server Enterprise